

A graphic with a blue and white network background of lines and squares. A semi-transparent grey box in the center contains the text "My ECN Portal" in large white font, with "Release Notes" in a smaller white font below it.

My ECN Portal

Release Notes

Date of Release: 03/11/2016

New Features:

- Ability to call 13 xx xx xx numbers for back-to-base monitored alarms. Please confirm with your alarm company before using this service.
- Ability to select a different ringing tone for internal and external calls. By default this feature will be deselected.
- Ability to select a different ringing tone for incoming calls per call route. This feature is only available on Cisco SPA500 series handsets.

Bug Fixes:

- Improvements made to call handling on softphones.
- Improvements made to configuring extension modules in Hosted PBX platform.
- Improvements made to caller ID for forwarded calls.
- Improvements made to ad hoc call recording.
- Improvements made to custom Music on Hold streams.
- Improvements made to call queuing functionality. Enterprise call queuing will enable continuous ringing for agent handsets and ability to pick up multiple calls in quick succession.
- Improvements made to call queue display screen.
- Improvements made to call parking functionality- users will be notified if a certain park slot is occupied.
- Improvements made to callback email- correct extensions will now display.