



Cloud Dial

New Feature Announcement

Date of Release: 09/07/2016

New Features:

- Agent 1.0 and 2.0 screens will no longer display the 'Action(s)' button in the top right hand corner. Instead the menu/ options associated with this button will display in a horizontal menu above the Agent Screen.
- When creating a new campaign, the user will have the ability to set the status of calls which are sent to voicemail. This status will be marked as 'Connected' or 'Failed'. This status will change per campaign.

Bug Fixes:

- Improvements made to 'Not Connected' calls report